

# Before an Emergency

Valuable Information You Need **NOW**

## Connect-CTY

Calling you when there is an imminent threat. If you haven't yet, get connected!

- Sugar Land's Connect-CTY system (commonly referred to as "reverse 9-1-1") is designed for major events that would threaten citizens—such as a derailed train with dangerous chemicals or a rapidly approaching severe storm. The Connect-CTY message can be sent to all registered numbers within a few moments—and "registered" is the key word.
- All telephone numbers publicly listed have already been input into Connect-CTY, but if you are away from home the system can also notify you on your cell phone, at your office, through e-mail, text message and device for the hearing impaired—but these numbers (as well as unlisted numbers) must be registered.
- Register all of your contact numbers at [www.sugarlandtx.gov](http://www.sugarlandtx.gov). Go to Emergency Notification, and follow the simple steps. If you need assistance registering, or do not have computer access, call 281-275-2853. Of course, all contact information remains confidential.

## Are You OK?

Fort Bend County Sheriff's Department Telephone Reassurance Program

- Elderly and disabled people are encouraged to register with the Fort Bend County Sheriff's Office Telephone Reassurance Program, a joint effort with the Sugar Land Police Department. Residents are telephoned daily to check on their welfare. If the residence telephone is not answered after the third call, a SLPD officer will come to the home to check on the occupant. Call 281-341-4704 to register for this service.

## 2-1-1 Texas

Information Referral Number for Local and State Social Service Agencies. (For the deaf, call 877-541-7905.)

- This free, multi-lingual information and referral service for health and human services and community organizations, links individuals and families to valuable resources within their community.
- Referrals include resources for food, clothing, housing, employment, counseling, support groups, children's and youth services and special services for the elderly and many other services.
- Another valuable service of 2-1-1 is Evacuation Registration (option #4 on the automated selections). If you, or someone you know, has special needs and/or has impaired mobility, vision or hearing, it is critical to make emergency plans well before a disaster. In case of evacuation, transportation from either the City of Sugar Land or Fort Bend County will be sent to you.

